IAC Ch 172, p.1

**441—172.21 (234) Contractor selection.** Family safety, risk, and permanency services shall be available on a statewide basis and shall be purchased through a formal competitive selection process according to the requirements of 11—Chapters 118 and 119.

**172.21(1)** The agency shall issue a request for proposals at the state level to seek applications from organizations interested in providing family safety, risk, and permanency services within specific geographic areas.

172.21(2) The request for proposals shall specify:

- a. The minimum qualifications and requirements for consideration as a contractor;
- b. The scope of services to be purchased; and
- c. The duration of contracts to be awarded.
- **172.21(3)** The agency shall select one or more contractors within each agency service area based on service needs and the number and quality of contractor proposals.
- 172.21(4) When multiple contractors are selected to serve the same geographic area, the agency shall implement a fair and equitable case referral process.

[ARC 9491B, IAB 5/4/11, effective 7/1/11]